

*Heat Pump Operation*  
*October 1, 2020*

*Do you know where your condensation line exits in your unit?*

All Canterbury Croft Units are totally electric and equipped with heat pumps that provide cooling in the summer and heating in the winter. All heat pumps are equipped with a white PVC condensation line. This pipe conducts the excess moisture from the heat pump and deposits it outside of the unit/building.

When the heat pump is set to provide heat, the unit will not utilize the condensation line (pipe). There is very little water (moisture) expelled by the heat pump during a heating cycle.

When the heat pump is utilized for cooling, the unit will utilize the condensation line and water will flow from the heat pump thru the pipe to the outside of the building. Over flows will occur inside the unit if the condensation line is blocked by anything.

All heat pumps and their PVC condensation lines are the responsibility of the owner.

The end units (with addresses ending with a 1 or 7) that do not have a basement, will have a white condensation line that is located in the concrete slab between the main door and the first window in the living room.

The middle units (with addresses ending in 3 or 5) that do not have a basement will have a white condensation line between the sliding glass doors in the living room and the fire wall between center units.

The condensation lines should terminate approximately 12 inches below the top of the slab.

The white pipe should be clearly visible on the outside of the unit and It must be kept clear. Be sure you know where your condensation line exits in your

unit. Please inform your HVAC maintenance person about its exit location so that he may blow the debris from the line.

Do not plant a flower or shrub there because the roots could clog the pipe and cause an overflow backup into the unit.

Thanks for your cooperation!